

"Ab Ovo adds value to the job they were asked to do"

Schiphol: Taking responsibility on short notice

The Business Unit Passengers, the largest Business Unit within Schiphol Nederland B.V., asked Ab Ovo Financial Services twice to perform a senior control function on a temporary basis.

The first time Schiphol was in need of a senior controller for the Passenger Operations department (Terminal, Luggage and Parking Management) to setup and implement the yearly budget cycle and to start with the setup of a monthly management report.

Due to many changes within the Schiphol organization, this needed to be somebody who could co-ordinate the budget proces, talk to the department managers to get relevant information and also setup a system for building the budget and supply monthly management information. In 7 months the job was done satisfactorily, after which this position was filled in from within Schiphol.

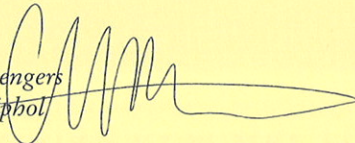
A few months later, a similar position became vacant on the corporate control department of the Business Unit Passengers. Happily, Ab Ovo Financial Services was able to fill the position on short notice with the same person who worked for us before. He was familiar with the organization, consequently picked up the job right from the start, but also took over other jobs from staff that changed positions. This gave us the opportunity to look for the right replacements.

We feel that Ab Ovo Financial Services added value to the job they were asked to do. Also in the role of advising management, the people of Ab Ovo Financial Services easily pick up issues from the organisation and share their views with us in a constructive way.

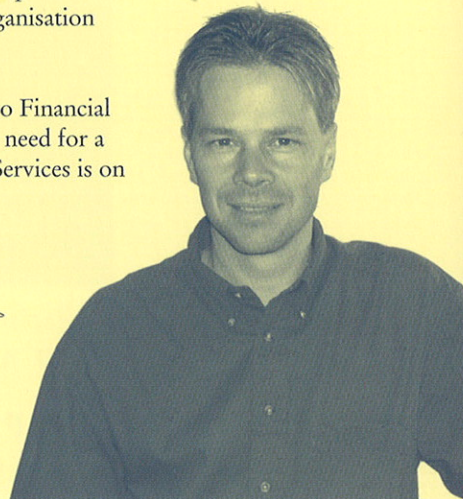
Overall we now have some 1½ year experience with Ab Ovo Financial Services and are positive that in the future, if we are again in need for a highly skilled financial interim manager, Ab Ovo Financial Services is on our short list of suppliers.

C. Reinders

*Business Controller Passengers
Amsterdam Airport Schiphol*



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Amsterdam Airport Schiphol is the international airport of The Netherlands and has an important HUB function for Western Europe. Schiphol handles about 40 million passengers each year and is still expanding. One of the major events in 2003 was the opening of the 5th airstrip called "Polderbaan".

Our name, Ab Ovo, means 'From the beginning' and finds its roots in the ancient Latin phrase 'Ab ovo usque ad mala', 'from beginning to end'.

The name reflects our philosophy that Ab Ovo wants to be involved from start to finish in the realization of total solutions, together with our customers. Where our focus is in the deployment of ICT solutions that allow our customers to achieve their goals, our objective is also to work on a partnership with our customers, based on respect, mutual advantage and professionalism, from the very start.

Ab Ovo offers her customers a broad range of ICT-related products and services, such as consultancy, project management, interim management, sourcing and best-of-breed software solutions.

The key success factor of Ab Ovo is the combination of in-depth business knowledge and profound management experience in ICT-related issues.

WHAT AB OVO STANDS FOR:

- Keep it simple and controllable
- Change complexity into clarity
- Success with and through your & our people
- Independent advice
- Expert knowledge

AND ALL THIS WITH ONLY ONE GOAL:

"WE SUPPORT YOUR OPERATIONS"

AbOvo

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